

Operations DC 2022 Quarter 3 Report July 2022 - September 2022

My second quarter as Operations DC continues to be challenging. First I want to thank the members of the operations department for trusting me again and reelecting me as DC with 93,33%. Preparing migrations, begging people, moving stuff.

As announced in the last quarter report, collecting information is sometimes difficult, since documentation is not always available or behind closed doors and in worse cases it doesn't exist and you have to rely on people who may no longer contribute to Joomla. I took this situation and started to create a new documentation site for [internal](#) stuff. It's available to all Joomlaers having an identity portal account. The documentation is based on docusaurus and is open for all departments. While testing is ongoing in Operations, Production DC Benjamin Trenkle and Outreach DC Phil Walton asked to use it for their internal documentation too. Thanks to Wilco Alsemgeest operations already had documentation about infrastructure and other things. This has been ported to the new system.

For the programmers documentation initiated by Production DC Benjamin Trenkle, I also set up a docusaurus installation which can be found at manual.joomla.org. Additionally each pull request gets its own preview installation.

Discussion started a long time ago to replace Glip with an alternative. Finally Luca Marzo was able to arrange a partner arrangement with Mattermost. So finally we will switch to cloud Instance managed by mattermost for the Joomla community. One of the goals was to have an easier onboarding and a more sustainable communication system for Joomlaers. For easier onboarding we connect Mattermost to our identity portal which allows to connect everyone after account creation to connect to our "chat" system. Actually it's much more than writing text.

Sadly even after 6 months I don't have a complete overview of all things happening in operations. For example in July I got notified by a Joomlaer that his Joomla! Service Providers entry has not been processed for quite a long time and even his ticket hasn't been worked on. But instead of complaining that "joomla" fails to handle its stuff he asked help on this topic. So long story short I would like to welcome Pascal Geiger in the [Community Sites Team](#). Thanks to him this abandoned team has come back to life again and hopefully we find more people helping him. **One person can make a huge difference.**

Harald Leithner
Joomla! Production Department Coordinator